

Understanding Today's Boomer Consumer

Who, What, Why & How



43 Years 12,000 Studies

The Boomer Project

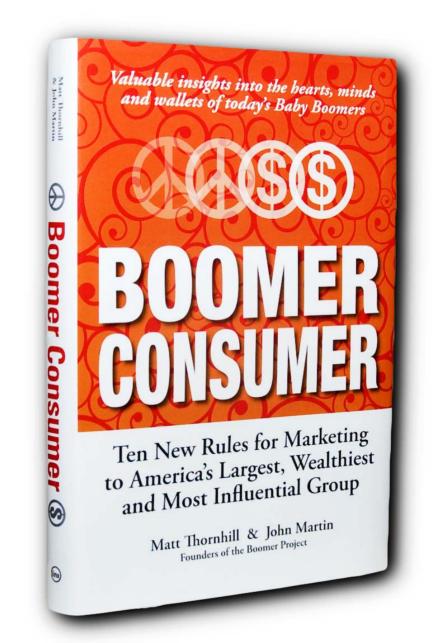
7,000+

consumer interviews a month













The Next 55 Minutes

Understanding Boomers

Understanding California Boomers

California Boomers & Libraries





The Intersection:

What we know about Boomers

What you know about Libraries





Understanding Today's Boomer Consumer





Are you a Baby Boomer?

GI Generation	1905-25	45,000,000
Silent Generation	1926-45	43,000,000
Baby Boomers	1946-64	78,000,000
Generation X	1965-82	65,000,000
Millennials	1983-02?	80,000,000



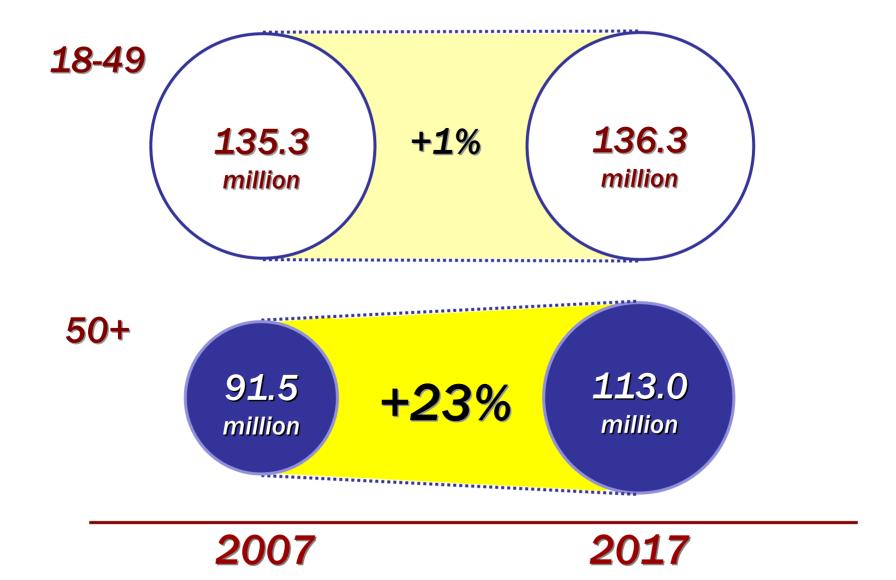


One out of every three adults in America is a Baby Boomer.



The "coveted" demographic?





Source: US Census





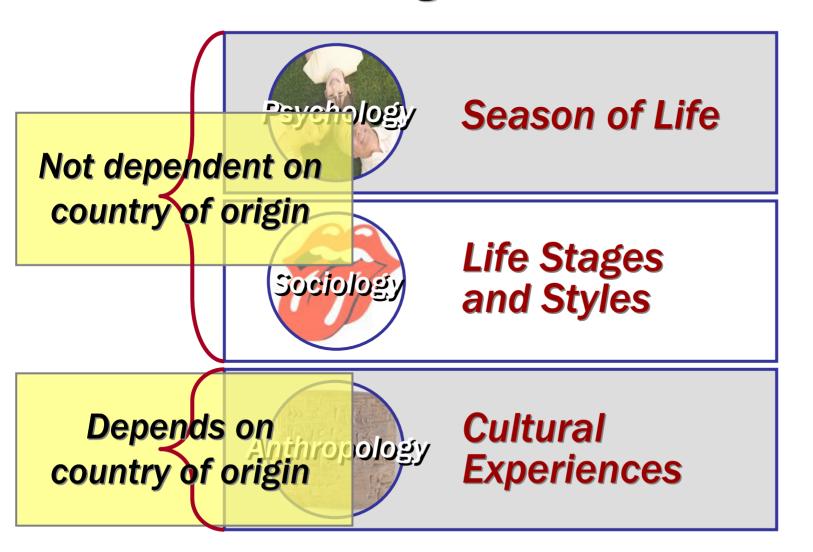
78 Million Strong

Infants	Food	Gerber	
Kids	TV	Fads, Cereal	
Teens	Convenience	McDonalds	
Young Adults	Rebellion	VW, Honda	
Adults	Exercise	Nike, Fitness	
Parents	Transportation	Minivans	
Over 50	Aging	???	





Understanding Boomer Behavior:







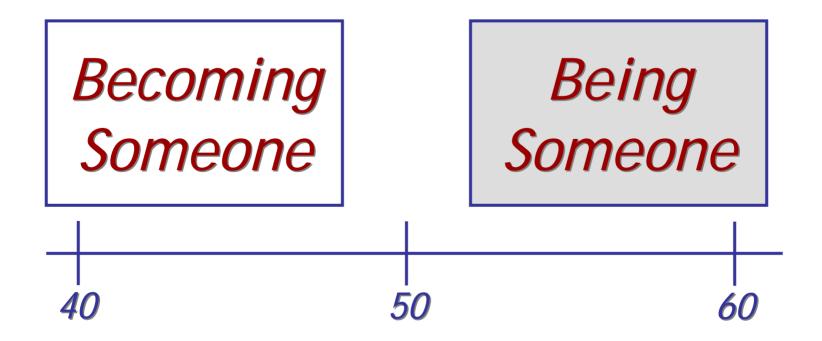
Different Seasons, Different Reasons

	Stage:	Age:	Life Focus:	Modus Operandi:
Spring	Initial personal development	Birth-20	Play (learning)	Fantasy: Everything will generally work out in my favor
Summer	Social/ vocational development	20-40	Work (becoming somebody)	Romantic: the world is my oyster; I can make anything work my way
Autumn	Inner self/ spiritual development	40-60	Work-Play (search for meaning)	Reality: Not as good as I thought; who am I, what's my life purpose?
Winter	Climax of personal development	60-80+	Reconcilia- tion (making sense of life)	Ironic: There's some good in every bad, some bad in every good - c'est la vie!





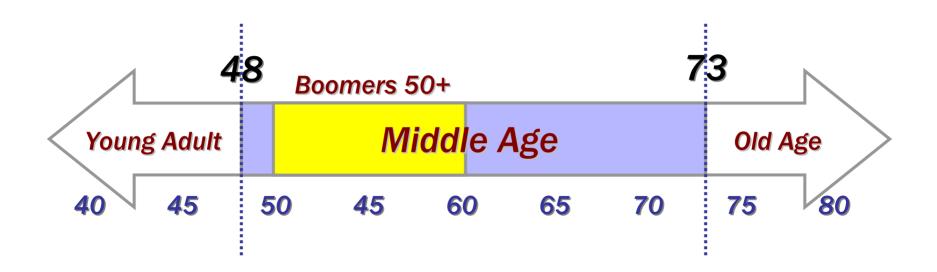
- Ages 0-40 social needs, social self
- Ages 40-80 inner needs, self actualization







The Middle Age of Aquarius?



Q: At what age does "Middle Age" begin. At what age does "Old Age" begin?







Boomers: A Different Life

GI & S Gener	ilent rations	K	ids/College		Retire	
	Linear	Second Ho	use			
Lives	Childre	en at Home				
	First House					
	Career					
M	larriage					
Student						
20	<i>30</i>	40	<i>50</i>	60	70	

Source: Boomer Project Nov 04 Study







Life Stages of Boomers

		Parent		
			Retired	
	Car	re-Giver		
		Sin	gle Again	
	En	npty Nester		
		Entrepre	eneur	
		Grandpare	nt	
40	45	50		60





Average age of a Boomer Grandparent is 53.1 years old







Not One Life Style

Boomer Segments:

- Empowered Trailblazers
- Wealth-Builders
- Leisure Lifers
- Anxious Idealists
- Stretched and Stressed







ists

nalists

Life Styles of 40+

Conservative Elites

Rustic Retirees

Go **JWT Mature Marketing Group** Me 24 "Clusters" based on common: Uri Sul Purchasing power and behavior Sei Lifestyle choices Uri Values Sta Demographic attributes Eld Socio-economic status Mi Attitudes

American Dreamers

Mainstream Matures





Culture's Impact

Defining Events

Who We Are

Generational Values







Defining Events

Birth of TV
Prosperity
Cold War
Political Assassinations
Watergate
Rock 'n Roll
Growth of Suburbia
Women's Lib
Civil Rights
Vietnam

Driven Transformational "Self" centered

Generational Values

Personal Gratification
Entitlement
Control
Work Ethic
No to Status Quo
Optimism

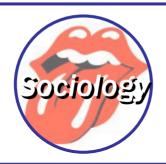




Understanding Boomer Behavior:



Early "Fall"
Feel Young
Inner-directed



Diverse life stages Diverse lifestyles "Ageless"



"Self" Centered Transformational Optimistic





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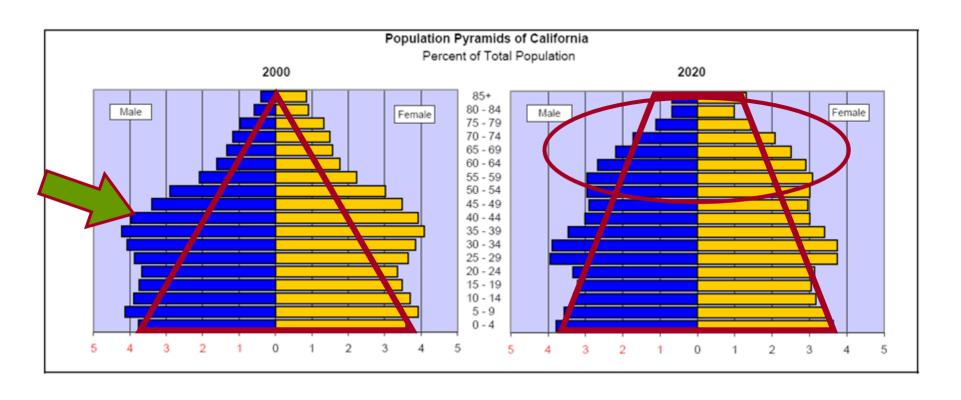
Understanding California Boomers

California Boomers & Libraries





California has the same numbers





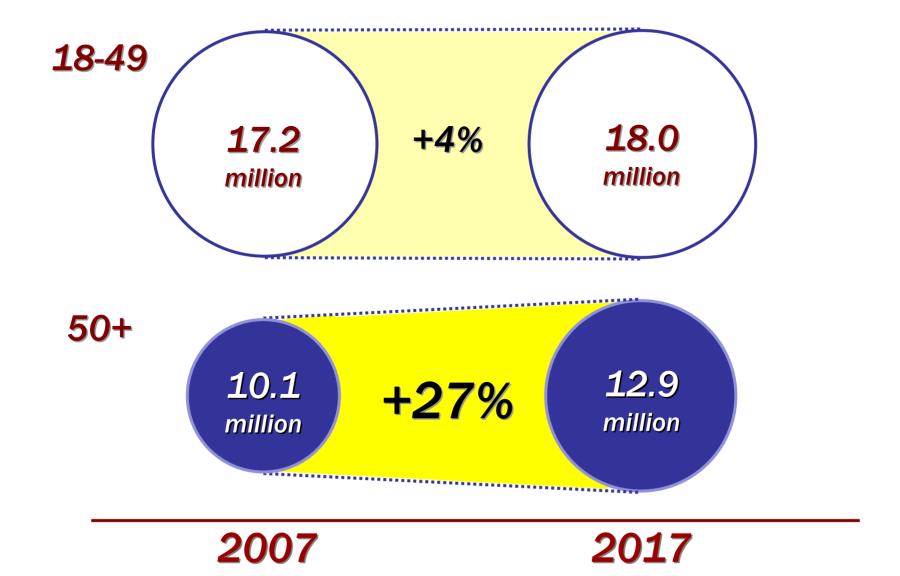


One out of every three adults in California is a Baby Boomer.



How California will change:





Source: US Census





Libraries serve all Citizens:

California Po	pulation Est	imates (in r	millions)
Age Range	2007	2017	%
Under 18	9.5	10.1	+6%
18-49	17.2	18.0	+4%
50+	10.1	12.9	+27%
Total:	36.8	41.0	+11%





Libraries serve all Citizens:

California Population Estimates (in millions)			
Age Range	2007	2027	%
Under 18	9.5	10.9	+15%
18-49	17.2	19.4	+13%
50+	10.1	14.9	+46%
Total:	36.8	44.2	+20%

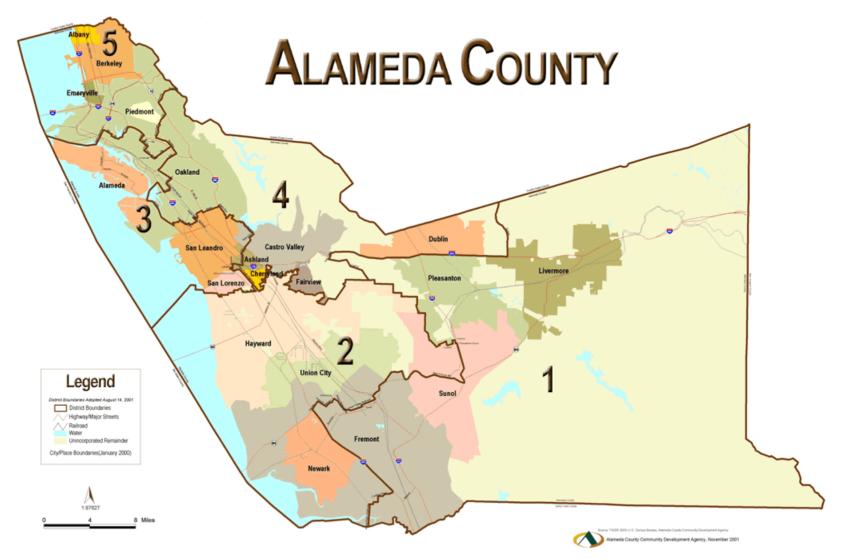








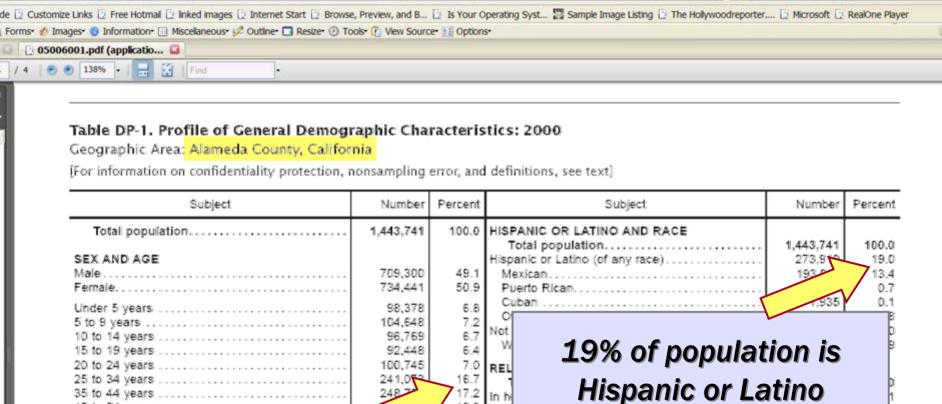


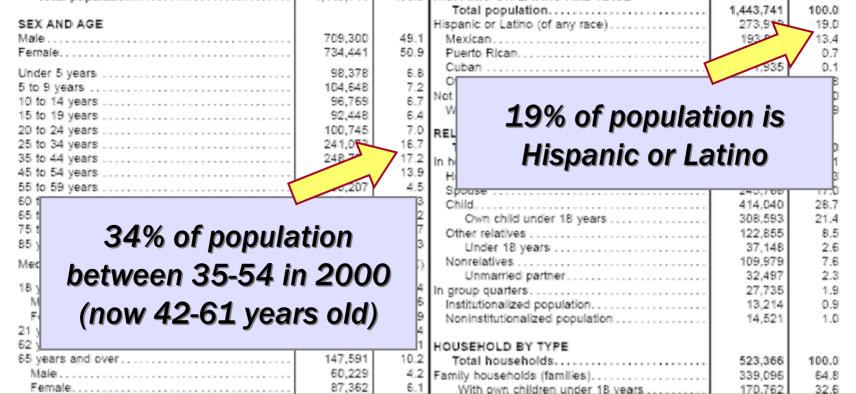






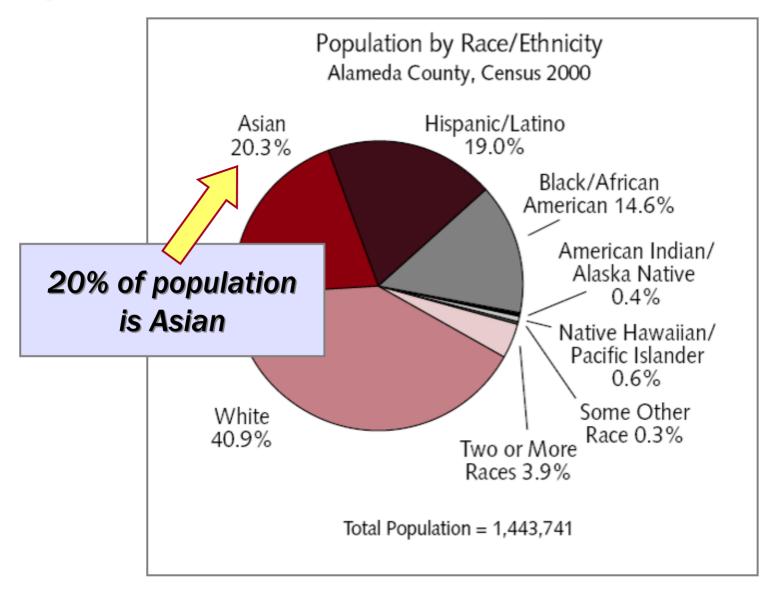
All demographics are local











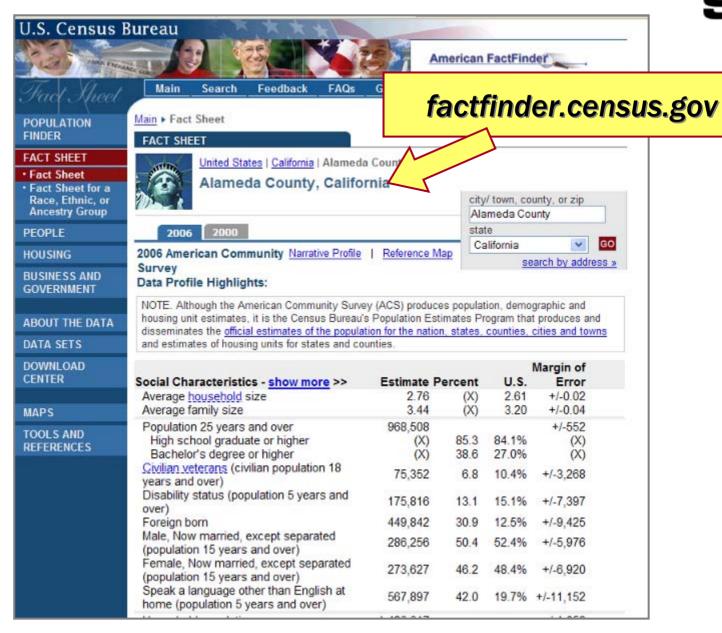




Know your community's demographics







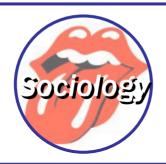




Understanding Boomer Behavior in your Community:



Early "Fall"
Feel Young
Inner-directed



Diverse life stages Diverse lifestyles "Ageless"



"Self Cent red
Traisformational
Optimistic





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Implications

- Boomer age citizens consider themselves in early "middle age," feel younger than they are, and are inner-directed now – don't treat them like they are old or "seniors."
- Knowing their age doesn't tell you their life stage - take age out of your thinking
- They have a myriad of life styles not "one size fits all" programs
- American Boomers are optimistic, driven, transformational – <u>rethink your volunteering</u> <u>programs</u>

The **Boomer**Project





Financial

Physical

Mental

Social

Spiritual

The **Boomer**Project





Financial

Physical

Mental

Social

Spiritual



Ask yourself these questions:



Do we know what percentage of our customers or visitors are Boomers?

What do Boomers want from us and how does that differ from what other generations want from us?

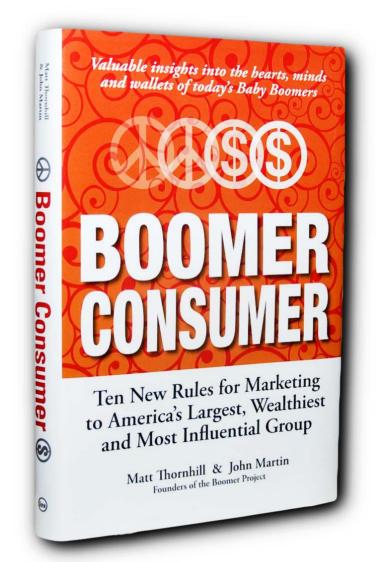
What products, services or offers do we have that appeal to today's Boomers?

Are our marketing materials, on-site and off-site, effective for Boomers?

How effective are we in delivering what we promise to Boomers?







- 1. Get your copy.
- 2. Read it.
- 3. Buy more copies for everyone you know.



www.boomerproject.com







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